

The Travelers Umbrella Repair Program (DRP)

This program was developed to provide our customers with convenient drive-in claim service

By choosing one of our participating drive-in shop locations you will receive:

- ◆ Priority Claim Service.
- ◆ Computer generated appraisals.
- ◆ A copy of the complete damage analysis of your vehicle.
- ◆ Settlement based on all accident related damages.

For your protection, New York State Law requires that we notify you of the following:

Section 2610 of the New York State Insurance Law provides that all Insurance Companies shall not require that the repairs be made in a particular place or shop.

The Law further provides that the Insurance Company shall not recommend or suggest repairs be made in a particular place or repair shop unless expressly requested by you.

I understand that the Travelers Umbrella Program is an optional damage appraisal program and that I am not required or obligated to have my vehicle repaired at this shop or any other repair facility participating in this program.

The DRP shop has advised me of the above and has provided me with a copy of this form.

Claim Number: _____

Owners Signature: _____

Collision Repair Facility Selected: _____

If you have any questions about this service or the claim procedures please contact the Travelers Representative listed on the damage appraisal.